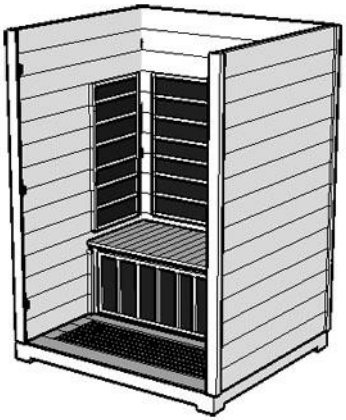
VIDALUX



Sauna Manual

INSTALLATION AND OPERATING MANUAL

Technical Support: 01524 489939

Warranty Claims Or Delivery Damage: www.Vidalux.co.uk

Thank you for purchasing this product. To guarantee the product delivers a long service life, please ensure it is fitted and used in accordance with the instructions contained in this booklet.

No installation should take place until all items have been deemed cosmetically acceptable. Once installation commences all products enter into their governing warranty periods, no returns can be accepted, by commencing with the installation you are accepting the goods cosmetic state with all 'workings' being covered by warranty. (contact us for more information before installing if required)

IMPORTANT NOTICE

Before you proceed with fitting your Vidalux sauna please read the following:

By commencing testing and installation of the unit you are agreeing to the Terms and Conditions set out by Vidalux: copies of these are available online or by contacting us by email or phone (details on the cover of this manual).

You are required to ensure the purchased product dimensions allows for ease of passage to the intended installation area.

Weight tolerances of installation area - it is advised to refer to a builder and/or Building regulations to ensure the product placement area has sufficient joist/floor support.

1. It is important that you ensure that your purchase has been delivered undamaged. You are required to check the contents and report any damage that you feel needs repairing or replacing within 48hrs of receipt of goods. Items reported damaged after this time WILL be chargeable as it is harder to prove the item arrived in this condition after this period

2. The product you have purchased is designed for home DIY fitting. The product requires connection to electricity and this by law requires a Part P qualified electrician. In the event of electrical failure, failing to provide evidence of this may void the relating product warranty

3. We are a supply only company. If you report any damage we will send replacements or solutions to remedy the problem described. We endeavor to fully understand the problem first by troubleshooting questions and then propose the solution. We may even ask for digital images to be sent via email to assist the process. The warranty is parts only and does NOT include installation/inconvenience or other related costs.

4. Do not book any installation service until you have inspected the unit. We cannot be held responsible for delays and costs incurred by having to return to fit parts that need supplying.

5. We cannot be held liable for inconvenience caused due to lack of facilities caused by any delay in receiving your product or whilst awaiting parts.

6. Regarding our sales and technical support: We know our products and their requirements, but we are not qualified plumbers or electricians and accept no liability for claims suggesting the same. You are advised to check the suitability of the product with a professional body. It is the customer responsibility to ensure the product is fit for purpose.

7. A 'Completion Certificate' is included at the end of the manual where you should record the details of your installers - you will need this to record your warranty on our website. You MUST register the product warranty within 90 days following delivery

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Electrical Requirements

It is essential that a qualified Part P registered electrician installs any new power point in accordance to UK law.

Please make sure the sauna is properly grounded.

Keep the sauna away from any potential hazards including any water source or liquids.

Select a dry suitable location for the sauna installation.

Do not expose the heater elements to any water source or liquids as it may cause electrical shock.

Installation Instructions

Please read the following directions carefully. The sauna installation requires a minimum of 2 people. You should not try to install the sauna on your own as damage will easily occur.

Caution

1- No plumbing or plumbing fixtures should be placed in the sauna.
2- Keep all liquids away from the heating panels
3- Install the sauna on a completely level surface.
4- Install the sauna in an area that is dry and protected from the weather.
5- Flammable objects and corrosive chemical substances should be kept far away from the sauna.

Your infrared sauna will come packaged in three boxes.

Ensure that all boxes are opened face up.

Please be very careful when opening boxes, due to fragile parts and glass. Do not make use of sharp blades or knives to open boxes

Connecting the Panels:

Our sauna range offers two types of panels locking system to connect the different sides of the sauna. Please use the instructions below as a reference guide on how to connect the sauna panels.

Inner Locking System:

The inner locking system is designed to by completely invisible when the sauna is installed. The locks are built on the side of each panel and they connect by sliding one over the other (Figure G-2).

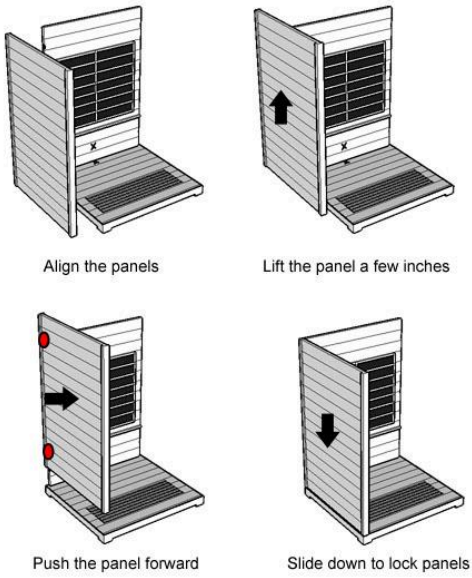


Figure G-1: Connect panels, inner lock system

To connect two panels, follow these few steps:

1. Lift the panel with the male locks a few inches.
2. Push it against the opposite panel; make sure to apply pressure around the top and bottom corners.
3. Slide the panel down to lock it in place. Make sure all the locks are connected (top and bottom).
4. Inspect the panels and make sure they are leveled (the panels top is flat and matching).

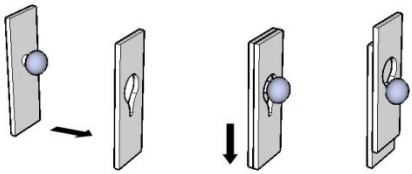


Figure G-2: Inner Locking System

Latch System:

The Latch Locking System is two brackets that lock together by passing the main loop over the opposite side and locking the latch (Figure G-3).

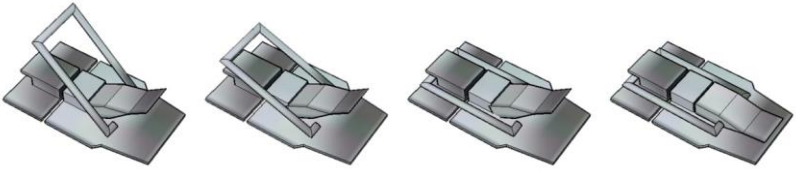


Figure G-3: Latch Locking System

Where to Start:

Lay the boxes flat on the ground and open them carefully. The accessories, user manual and smaller parts are located under the dust cover - the box that includes the top and bottom panels (Figure G-4).

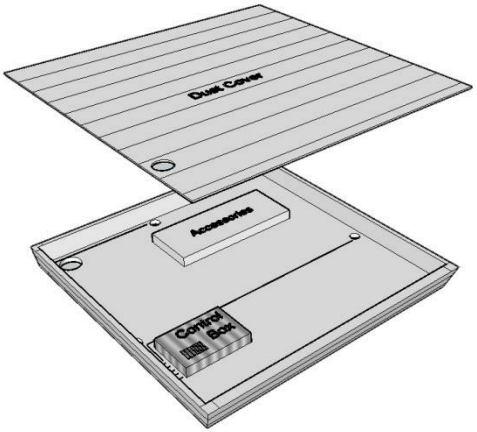


Figure G-4: Remove the Dust Cover to uncover accessories

Installation Set A – General Guide:

The following installation instructions apply to following models:

- 1-Person, 2-Person and 3-Person saunas (indoor and outdoor models.
- 4-Person Family saunas

Floor Panel Place the floor panel flat on the desired location. Make sure to leave a space around the side walls for one person to stand and install the side panels (Figure A-1). 2 or more people should then slide the sauna once it's complete next to a wall.

Tips:

- An "X" mark will point to the back of the sauna and the floor heater (on some models) point to the front of the sauna.

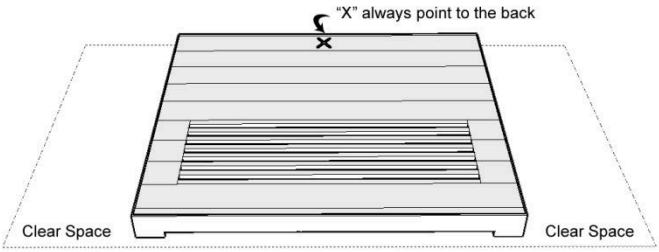


Figure A-1: Floor Panel

Rear Panel

Place the rear panel on the back end of the floor panel (Figure A-2). At this point, someone should hold the rear panel until the next connection is made.

Left Panel

Install the left panel (the left panel has 2-4 sockets on the lower end) as the image below. Make sure the top of both panels is flat and leveled.
Refer to "Connecting the Panels" section (page 4) on how to lock the panels together.

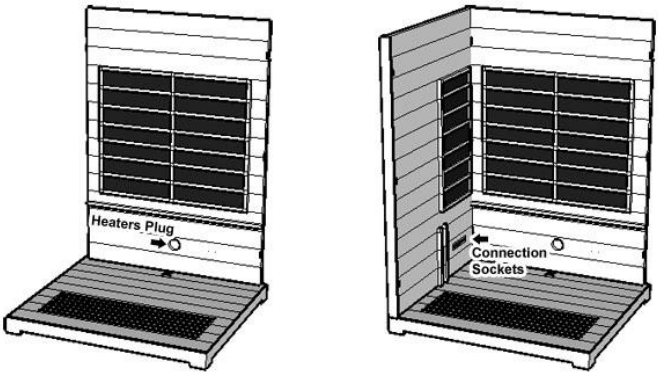


Figure A-2: Rear and left panels

Bench Installation

Slide the bench stand panel between the two vertical guides on the side panels. If present, connect the heaters' plugs under the bench to the appropriate sockets. The matching plugs and sockets are labeled alphabetically – e.g. connect "A" plug into the "A" socket.

Install the bench top by placing it on top of the bench stand and the horizontal guide on the rear panel. Make sure the smooth and finished side is facing up and forward (Figure A-3).

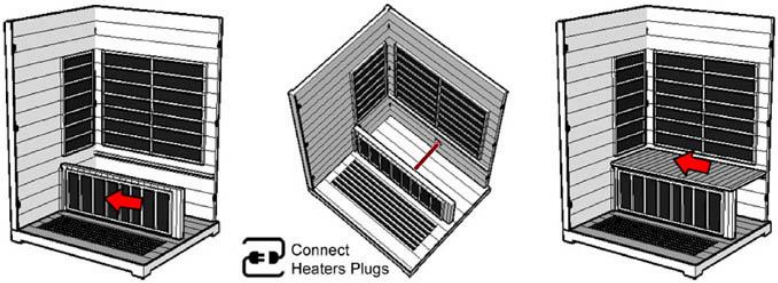


Figure A-3: Installing the Bench

Right Panel

Install the right panel as the image below (Figure A-4). Make sure the top of all the panels is flat and leveled.
Refer to "Connecting the Panels" section (page 4) on how to lock the panels together.

Tip:

- Someone should stand inside the sauna to match the bench stand with the vertical guides on the right panel and level the corners for easy installation. If the lower lock is not connecting, make sure the bench stand is not blocking the panel with its alignment with the vertical guides.

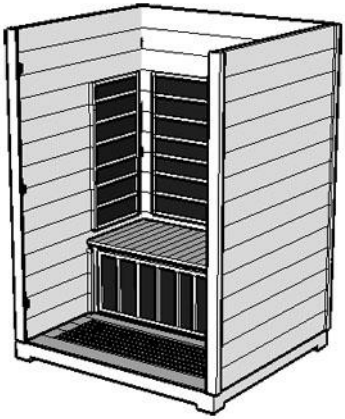


Figure A-4: Right Panel

Important:

Install the door handle at this point, before installing the front panel.

Front Panel

Connect the front panel to both side panels as in the image below (Figure A-5).

Refer to "Connecting the Panels" section (page 4) on how to lock the panels together.

Tips:

- Make sure to align the corners of the two side panels and the edges of the front panel.
- The front panel is heavy because of the glass door. At least two people are needed to lift and install.
- For inner locking system, a person can stand inside the sauna to align the edges and corners of the panels.
- For inner locking system, make sure to put pressure on the top and bottom corners of each side to ensure the locks are connecting.

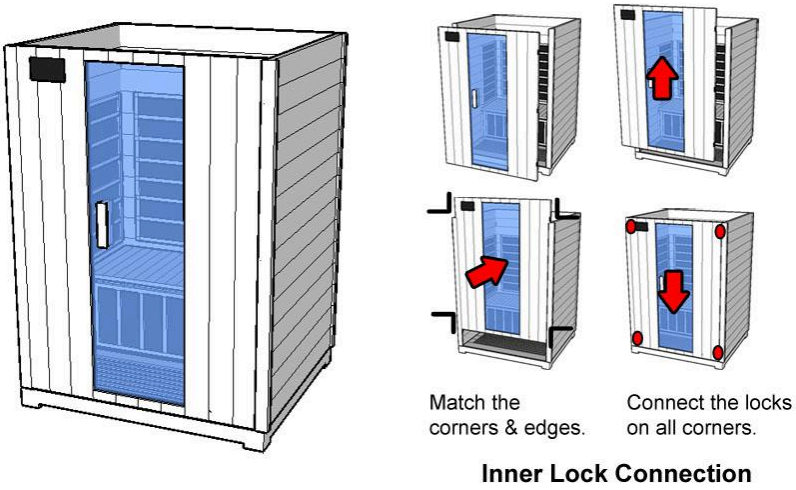


Figure A-5: Front Panel

Top Panel

Raise the top panel over the sauna body. Insert the wires for the control panel, temperature sensor and heaters through the openings in the ceiling.

Connect the control panel wire (white ribbon) and the heat sensor (2-pin wire) on top of the sauna.

Connect the heaters' plugs into the control box. Even though the heaters' plugs might be labeled, they can connect into any sockets on the control box (Figure A-6).

Place the dust cover over the sauna roof and pass the main power plug through the opening. Make sure to match the holes for the vent on the dust cover with the saunas vent holes.

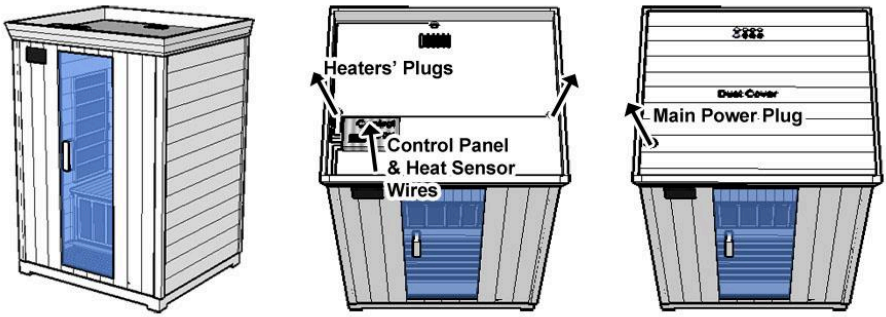


Figure A-6: Top Panels and Connections

Accessories installation instructions continue below

Installation Set B – Corner Models:

Please review the rectangular models installation steps for general information.

Floor Panel

Place the floor panel flat on the desired location. Make sure to leave a space around the side walls for one person to stand and install the side panels (Figure B-1). 2 or more people should then slide the sauna once it's complete next to a wall.

Tips:

- The triangle corner will point to the back of the sauna and the heater (on some models) point to the front of the sauna.

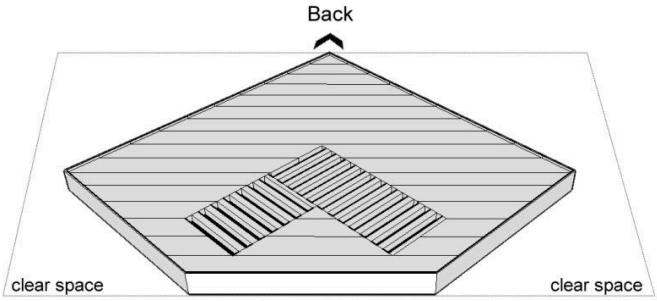


Figure B-1: Floor Panel

First Back Panel

Place the first back panel on the floor panel (Figure B-2). At this point, someone should hold the back panel until the next connection is made.

Tips:

- The first panel will have female locks on both sides.

Second Back Panel

Connect the second back panel to the first panel as the image below (Figure B-3).

Refer to "Connecting the Panels" section (page 4) on how to lock the panels together.

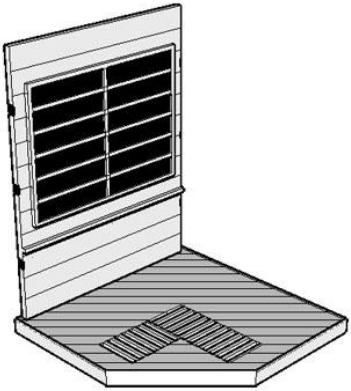


Figure B-2: First Back Panel

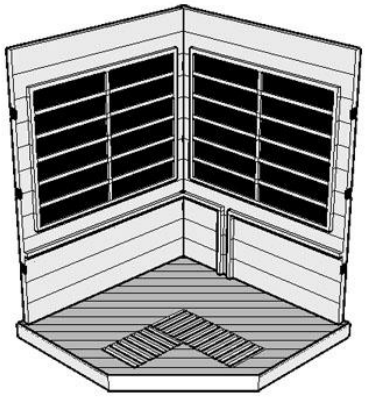


Figure B-3: Second Back Panel

Front Sides

Install the two front side panels (Figure B-4).

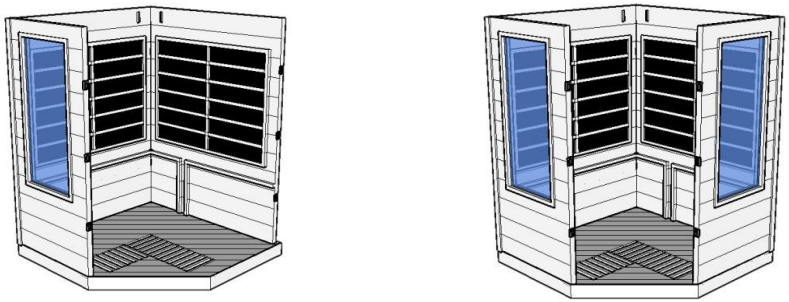


Figure B-4: Installing the front panels

Benches

Some saunas will include a square bench support. Place it in front of the windows (Figure B-5).

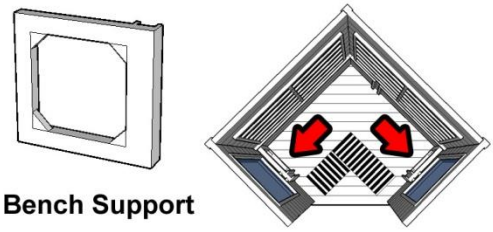


Figure B-5: Bench Support

Place the bench stand panels by lining up its side with the vertical guides on the back panels. Connect the heaters' plugs to under the bench and slide the bench panel over the horizontal guide on the back panels. Make sure the smooth and finished side is facing up and forward (Figure B-6).

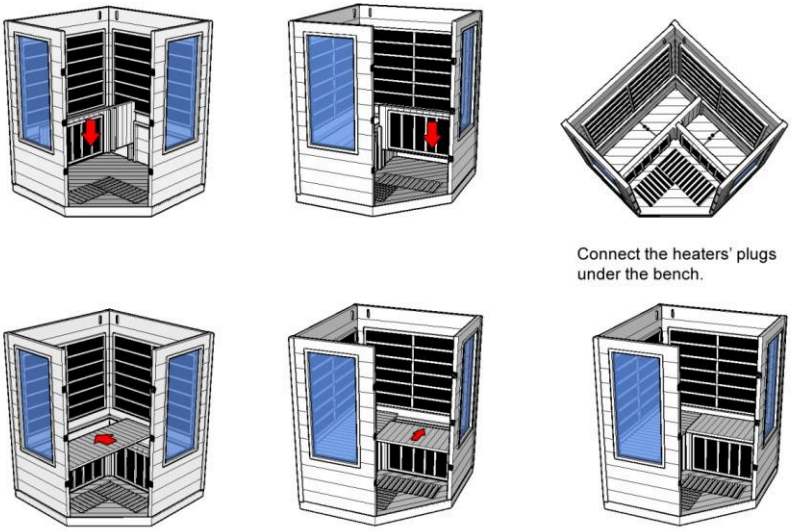


Figure B-6: Bench Installation

Door Panel

Install the door handle first.

Connect the door panel to the front side panels. For the inner lock system, make sure to match the edges of the front panels to the corners of the door panel (Figure B-7).

Tips:

- The front panel is heavy because of the glass door. At least two people are needed to lift and install it.
- For inner lock system, a person should stand inside the sauna to align the corners and edges of the panels.
- For inner locking system, make sure to put pressure on the top and bottom corners of each side to ensure the locks are connecting.

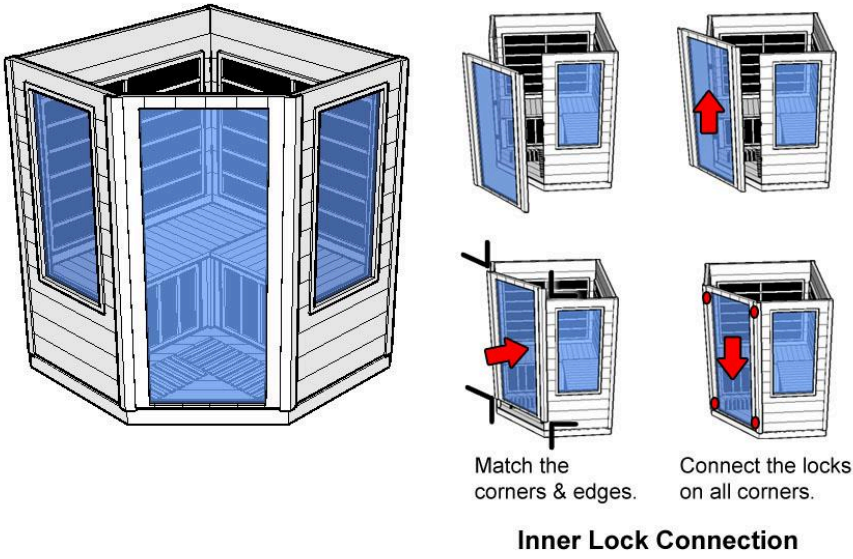


Figure B-7: Front Panel

Top Panel

Raise the top panel over the sauna body. Insert the wires for the control panel, temperature sensor and heaters through the openings in the ceiling.

Connect the control panel wire (white ribbon) and the heat sensor (2-pin wire) on top of the sauna.

Connect the heaters' plugs into the control box. Even though the heaters' plugs might be labeled, they can connect into any sockets on the control box (Figure B-8).

Place the dust cover over the sauna roof and pass the main power plug through the opening. Make sure to match the holes for the vent on the dust cover with the saunas vent holes.

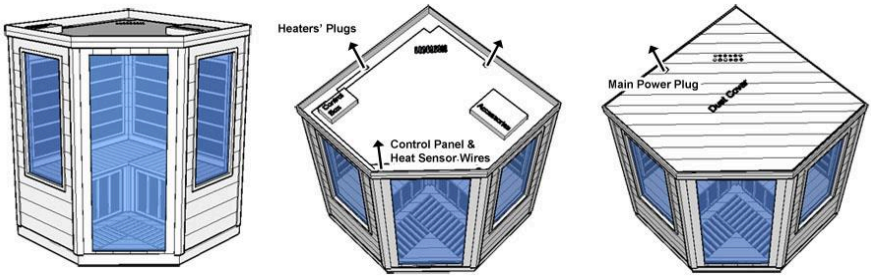


Figure B-8: Top Panels and Connections

Accessories installation instructions continue below

Installation Set C – 4-Person Saunas:

The following installation instructions are for the following models:

- 4-Person
- Follow the "Installation Set A" for 4-Person Family Saunas
- Floor Panel

Place the floor panel flat on the desired location. Make sure to leave a space around the side walls for one person to stand and install the side panels (*Figure C-1*). 2 or more people should then slide the sauna once it's complete next to a wall.

Tips:

- An "X" mark will point to the back of the sauna and the heater (on some models) point to the front of the sauna.

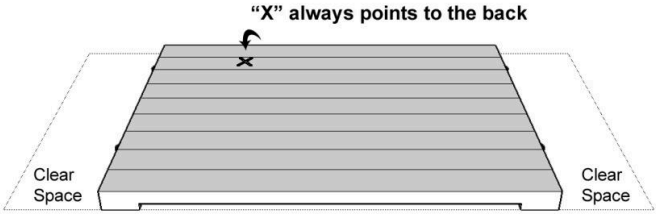


Figure C-1: Floor Panel

Rear Panel

Place the rear panel on the back end of the floor panel. At this point, someone should hold the rear panel until the next connection is made.

Side Panels

Connect the side panels to the back panel as in the image below (*Figure C-2*). *Refer to "Connecting the Panels" section (page 4) on how to lock the panels together.*

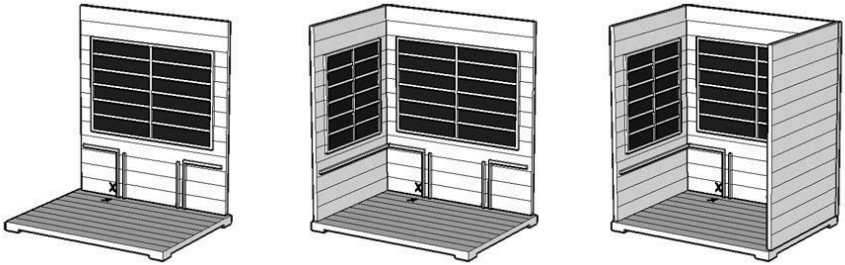


Figure C-2: Rear and Side Panels

Bench

Some saunas will include a square bench support. Place it in front of the windows (Figure C-3).

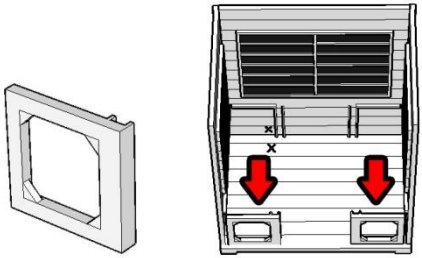


Figure C-3: Bench Support

Place the bench stand panels by lining up its side with the vertical guides on the rear panel. After placing the bench stand panel, connect the heaters' plugs.

Slide the bench top panel over the horizontal guide on the side panels. Make sure the smooth and finished side is facing up and forward (*Figure C-4*).

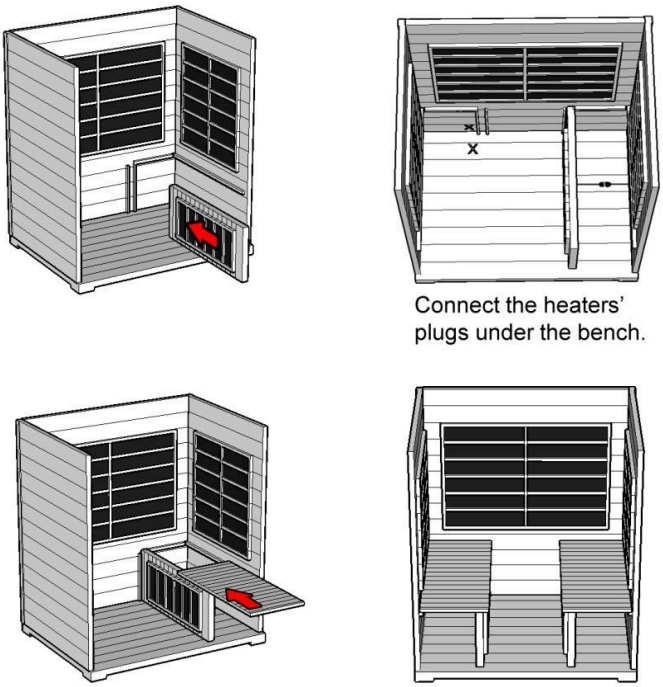


Figure C-4: Installing the Bench

Front Panel

Install the door handle before installing the front panel.

Connect the front panel to both side panels as in the image below (Figure C-5).
Refer to "Connecting the Panels" section (page 4) on how to lock the panels together.

Tips:

- Make sure to align the corners of the two side panels and the edges of the front panel.
- If the lower locks are not connecting, make sure the bench stand is not blocking the panel by aligning it with the vertical guide.

- The front panel is heavy because of the glass door. At least two people are needed to lift and install it.
- For inner locking system, a person can stand inside the sauna to align the edges and corners of the panels.
- For inner locking system, make sure to put pressure on the top and bottom corners of each side to insure the locks are connecting.

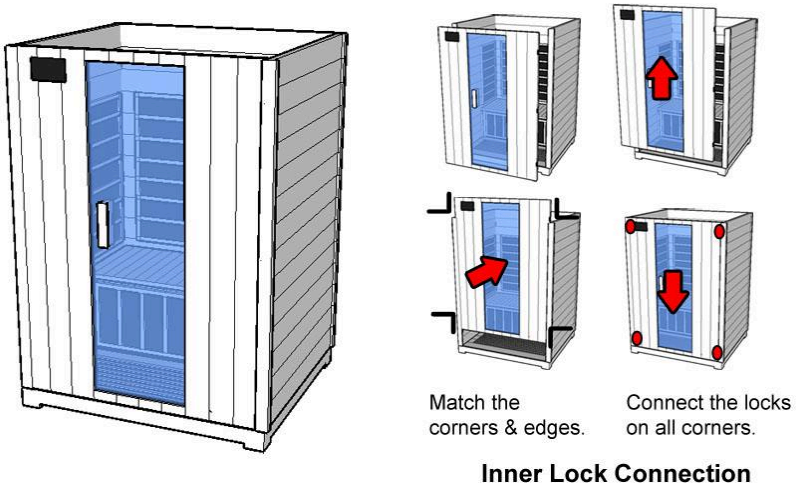


Figure C-5: Front Panel

Top Panel

Raise the top panel over the sauna body. Insert the wires for the control panel, temperature sensor and heaters through the openings in the ceiling.

Connect the control panel wire (white ribbon) and the heat sensor (2-pin wire) on top of the sauna.

Connect the heaters' plugs into the control box. Even though the heaters' plugs might be labeled, they can connect into any sockets on the control box (Figure A-6).

Place the dust cover over the sauna roof and pass the main power plug through the opening. Make sure to match the holes for the vent on the dust cover with the saunas vent holes.

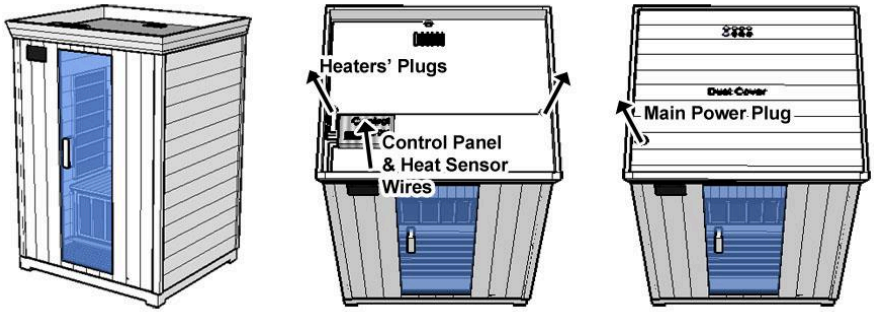


Figure A-6: Top Panels and Connections

Accessories

Oxygen Ionizer

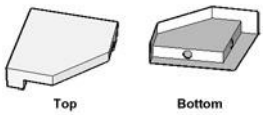
Locate the ionizer plug take out of the sauna ceiling below the dust cover (1-pin plug). Connect the oxygen ionizer and fix it on the back panel.

The oxygen ionizer is used to freshen and purify the air inside the sauna by killing odor causing bacteria and removing airborne particles.

Use:

Before and while using the sauna, please select the "Ion" option to remove airborne particles by attaching them to the ionizer. After using the sauna, select the "O3" option to kill odor causing bacteria out of the sauna air.

Cup Holder (optional)



The cup holder is a small wooden table that can be screwed in one of the front corners (either right or left, based on the users preference). Make sure not to install the cup holders on or in front of the heaters. Models with a glass front or corner saunas will not include the cup holder.

Magazine Holder (optional)

The magazine holder can be installed either on the front wall (in front of the window) or in the side wall (next to the legs) (the placement of the magazine holder is optional based on the users preference). Do NOT install the magazine holder in front of the heaters. The magazine holder size might vary based on the model.

Towel Rack (optional)

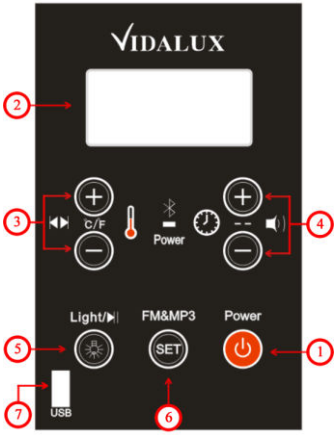
For models with full glass doors, the towel rack can be installed either on the front wall or in the side wall (the placement of the towel rack is optional based on the users preference). Do NOT install the towel rack in front of the heaters.

For models with glass and wooden frame doors or wooden doors, install the towel rack on the middle of the door frame and use it as a door handle.

Color Therapy Lights (options)

Some models will include color therapy lights (or chromo lights). The color lights are operated by the remote control only. Press any color on the remote control to turn the lights on and select a color. Press the “Cycle” button (lower right button) to cycle through the colors randomly. Press the “Power” button to turn the lights off.

Control Panel Operation Instructions



NO	Function	No	Function
1	Power Button (On/Off)	5	Light Control
2	Display	6	Set Button – FM/MP3
3	Temperature Control	7	USB Insert
4	Timer Control		

Power Button (On/Off) (1)

This button turns the sauna on or off.

Display (2)

The digital display will show the various setting of the saunas for functions such as the temperature, timer, radio and more as set by the user

Temperature Control (3)

In Bluetooth mode: Use the (+) or (-) to increase or decrease the sauna temperature. The heaters will turn off when the sauna reaches its desired temperature.

To switch between Fahrenheit and Celsius, press and hold both Temperature Control buttons.

The + and - buttons are also used find and store FM &MP3 songs and stations. See Radio Tuning below

Timer Control (4)

In 'Bluetooth mode': Use (+) or (-) to increase or decrease the sauna timer. It will count down until 00 and shut down the heaters. In FM mode, the buttons are also used to increase or decrease the volume.

Continues Working Time

If you would like to keep the sauna working continuously (no time limit), press and hold both (+) and (-) buttons. The display should show two dashes (--). To start the timer again, click on one of the Timer Control buttons.

In FM mode: Press and hold both the (+)and(-) buttons for a few moments to start the FM channel search, this program needs to spend a few minutes to find and keep all available channels.

Lamp and pause button (5)

In Bluetooth mode: This button is used to turn on and off any inside and outside lighting.

In FM mode: This button is used to pause/play the radio.

Setting Control (6)

This button allows you to switch between FM and MP3 statuses.

USB connect interface (7)

USB insert for music to be played via the control panel. Music must be stored directly on the device on not inside internal folders. Accepts only Mp3, Wav or common file types. Set the control panel to Mp3 status, the music will be played automatically

Radio Tuning

In 'Bluetooth mode': This is the default mode of the control panel and allow for the general usage of the saunas features. In this mode, the left side (+) or (-) buttons (3) function the sauna temperature. The right side (+) or (-) buttons (4) increase or decrease the sauna timer while the 'Lamp/Pause' button (6) functions the light. In this mode you can only make use of Bluetooth for music/audio

In FM Mode: Once in, the aforementioned buttons change fuctions. The left side (+) or (-) buttons (3) are now use to switch or select radio station. The right side (+) or (-) buttons (4) increase or decrease volume and the 'Lamp/Pause' button (6) now only functions to stop the radio. In this mode you cannot opetate and sauna temperature, heater or lighting functions. To do this you need to go back to Bluetooth mode

Tune the Radio: Once in 'FM mode', use the volume down key to reduce the volume. Now, hold the right side (+) or (-) buttons (4) for a few seconds unit the 'pause icon' appears on the display. You should now here the radio begin to tune and stations being saved.

Depending on the reception in you area will depend on the quality and amount of stations found and saved. To increase the quality of the stations found or the amount, you may dismount the aerial from its fixing inside the sauna roof and alter its placement either on top or behind the sauna

Usage Guide

Allow your sauna to warm up for 10-15 minutes or until it reaches 110 F (43 C). You may close the vent on the ceiling to speed up the pre-heating process. Drink plenty of water to avoid dehydration before and after the sauna session. It is recommended not to exceed 40 minutes per session.

If the sauna becomes stuffy, open the vent on the ceiling to allow fresh air into the sauna.

Tip:

- Start using the sauna when it reaches 10 degrees before your set temperature in order to receive the most benefits out of the infrared heaters. For example, if you set the sauna to 125 F (52 C) degrees, you should start using the sauna when it reaches 115 F (46 C) degrees.
- Customers reported an average use temperature of 125 F (52 C) degrees.

Precautions

- If the temperature becomes unbearable, exit the sauna immediately. Decrease the temperature or shut off the sauna immediately before further use.
- Do not use you are pregnant, have serious inflammation, a fever, a communicable disease, acute bleeding, or are intoxicated.
- Do not consume alcohol or drugs when using the sauna.
- Do not splash water on the heaters or any electrical component inside the sauna.
- Do not bring wet towels into your sauna or any substances that could harm the interior of your sauna.
- Do not install a lock on your sauna.
- All repairs need to be authorized by a Vidalux representative; otherwise product warranty may be voided.

Cleaning and Maintenance

Use a clean damp towel to wipe off the bench, floor and around the back panel. Do not use a towel that is too wet and can drip water inside the sauna and do not use cleaning agents inside the sauna as this may discolor the wood.

Make sure to keep the sauna dry and clean. Do not leave towels or water glasses or bottles inside the sauna after use. Wipe the exterior surface of the sauna with a towel and clean the glass at least once a month.

Wood Care

If the sauna exterior body was scratched or scuffed, it can be concealed by using a small amount of furniture polish, oil or other furniture/wood treatment. The interior blemishes, scratches, or scuffs can be either left alone, sanded or a combination of gluing and sanding. Please avoid any treatment containing benzene or a high concentration of alcohol or any toxic ingredient.

Outdoor sauna models body need to be maintained on regular bases (between 6 months to a year) by polishing or resealing the body as needed. If the varnish is cracked or worn off, sand the surface and re-varnish the affected area. Consult your local handyman or furniture repair professional for more details on how to maintain wood in an outdoor environment.

Saunas and Contraindications

Saunas and Medications

Individuals who are using prescription drugs should seek the advice of their personal physician or a pharmacist for possible changes in the drugs effect when the body is exposed to far infrared waves or elevated body temperature. Diuretics, barbiturates and beta-blockers may impair the body's natural heat loss mechanisms. Some over the counter drugs such as antihistamines may also cause the body to be more prone to heat stroke.

Saunas and Children

The core body temperature of children rises much faster than adults. This occurs due to a higher metabolic rate per body mass, limited circulatory adaptation to increased cardiac demands and the inability to regulate body temperature by sweating. Consult with the child's Pediatrician before using the sauna. Persons under the age of 16 should not use a sauna

Saunas and the Elderly

The ability to maintain core body temperature decreases with age. This is primarily due to circulatory conditions and decreased sweat gland function. The body must be able to activate its natural cooling processes in order to maintain core body temperature.

Saunas and Cardiovascular Conditions

Individuals with cardiovascular conditions or problems (hypertension / hypo tension), congestive heart failure, impaired coronary circulation or those who are taking medications, which might affect blood pressure, should exercise extreme caution when exposed to prolonged heat. Heat stress increases cardiac output, blood flow, in an effort to transfer internal body heat to the outside environment via the skin (perspiration) and respiratory system. This takes place primarily due to major changes in the heart rate, which has the potential to increase by thirty (30) beats per minute for each degree increase in core body temperature.

Saunas and Alcohol

Contrary to popular belief, it is not advisable to attempt to "Sweat Out" a hangover. Alcohol intoxication decreases a person's judgment; therefore, they may not realize it when the body has a negative reaction to high heat. Alcohol also increases the heart rate, which may be further increased by heat stress.

Saunas and Chronic Conditions / Diseases Associated With a Reduced Ability to Sweat or Perspire

Parkinson's, Multiple Sclerosis, Central Nervous System Tumors and Diabetes with Neuropathy are conditions that are associated with impaired sweating.

Saunas and Hemophiliacs / Individuals Prone To Bleeding

The use of Infrared saunas should be avoided by anyone who is predisposed to bleeding.

Saunas and Fever

An individual that has a fever should not use any type of sauna.

Saunas and Insensitivity to Heat

An individual that has insensitivity to heat should not use any type of sauna.

Saunas and Pregnancy

Pregnant women should consult a physician before using any type of sauna because fetal damage can occur with a certain elevated body temperature. It is advised at any stage of pregnancy to not use a sauna

Saunas and Menstruation

Heating of the low back area of a women during the menstrual period may temporarily increase their menstrual flow. Some women endure this process to gain pain relief commonly associated with their cycle whereas others simply choose to avoid sauna use during that time of the month.

Saunas and Joint Injury

If you have a recent (acute) joint injury, it should not be heated for the first 48 hours after an injury or until the hot and swollen symptoms subside. If you have a joint or joints that are chronically hot and swollen, these joints may respond poorly to vigorous heating of any kind. Vigorous heating is strictly contra-indicated in cases of enclosed infections be they dental, in joints or in any other tissues.

Saunas and Implants

Metal pins, rods, artificial joints or any other surgical implants generally reflect far infrared waves and thus are not heated by this system; nevertheless, you should consult your surgeon prior to using an Infrared Sauna. Certainly, the usage of an Infrared Sauna must be discontinued if you experience pain near any such implants. Silicone implants or silicone prostheses may absorb far infrared energy or may be warmed by the far infrared waves. Since silicone melts at over 200°C (392°F), it should not be adversely affected by the usage of Infrared saunas. It is still advised that you check with your surgeon and possibly a representative from the implant manufacturer to be certain.

In the rare event, you experience pain and/or discomfort, immediately discontinue sauna use.

Troubleshooting

The sauna doesn't power on

- Make sure the power cord is securely connected to the power socket and the control box (on top of the sauna).
- Make sure the breaker/fuse has not tripped / turned off.
- Make sure the control panel white ribbon wire is securely connected.
- Make sure the power socket is working by trying a different device on the same socket.

Light is not working

- Replace the light bulb.

Color therapy light does not work

- Make sure the battery is inserted correctly.
- Make sure to point the remote directly at the remote receiver (small rounded tip next to the color lights).
- Try a new battery.

All heaters are not working

- Make sure to connect the heaters plugs are connected securely to the control box (on top of the sauna).
- Make sure the sauna is connected to the recommended power supply.
- Make sure the heat sensor is connected securely.

One or few heaters are not working

- Make sure to connect the heaters plugs are connected securely to the control box (on top of the sauna).
- Make sure to connect the heaters plugs under the bench are connected securely.

- Floor heater and under bench heater are not as hot as other heaters (by design).
- Make sure the plug behind the heater is connected (you would need to unscrew the heater).

Control panel display is unusual

- If the control panel temperature display is over 150 or 230, make sure to connect the heat sensor securely.
- If the control panel time display is -- (two dashes), the sauna is on continues working mode. Press the timer button to return to timed working mode.

CD player is not working

- If the CD refuses to play, try a different CD. Copied or burned CDs must be finalized.
- If the radio has a bad reception, extend the antenna outside the sauna roof.
- If the USB cannot read an MP3 player, use an Aux-In plug and play the music from the MP3 player.

For more troubleshooting advice or to report a problem, please contact with the supplier

Warranty Information

Vidalux warrants its products to be free of defects in material and workmanship.

This warranty extends only to:

1. a retail purchaser of a sauna or parts directly from an official supplier;
2. the authorized wholesale purchaser of a sauna or parts directly from the supplier ; or
3. a retail purchaser of a sauna or parts from an authorized wholesaler.

However, in the event of a sale between 2 private parties, transfer or conveyance of a sauna or parts from any of the three (3) proceeding persons or entities, any rights, duties and obligations associated with this warranty shall be null and void and of no further force and effect.

The sauna or parts must be purchased and used within one year of the manufactured date.

The sauna or parts must be placed in an indoor environment unless the sauna or parts are specifically designed for outdoor use. If an indoor sauna or parts are placed in an outdoor environment, warranty shall be null and void and of no further force and effect. The controls, heaters, electrical parts and wiring must be kept dry at all times and not exposed to any water or liquids.

The warranty begins on the original date of purchase, and is valid only upon registration of the product. Registration must take place within 90 days of purchase. To receive warranty service, the purchaser must contact Vidalux immediately on discovering the claim/fault to prevent further concerns.

This warranty covers manufacturing defects in materials and workmanship encountered in normal use of this product, and shall not apply to the following, including, but not limited to: applications and usage for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish reported after installation; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external plumbing and leaks, external wiring, circuit breakers, fuses or connectors not supplied and authorized by Vidalux or which damage this product or result in service problems; incorrect electrical line voltage, fluctuations, and surges; customer adjustments and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the instruction book; consumable items including light bulbs.

Vidalux shall not be liable for the loss of use of the sauna or other incidental or consequential damages. Under no circumstances shall Vidalux or any of its representatives be held liable for injury to any persons or damages to any properties. Specifications are subject to change without notice.

Vidalux uses the highest quality wood in our product lines. All structures using wood are susceptible to minor dents, scratches and scuffing. This is normal and will not affect the integrity or operation of your sauna.

Wood is a living material that continues to respond to climate conditions, even after being manufactured into a sauna. Variations in the color or grain, and irregularities such fine cracks are part of the natural beauty of the wood and in no way should be considered defects. During normal operation, wood may crack slightly due to the changes in moisture level. This will not affect the structural integrity of the sauna.

Prior to shipping, the wood is inspected for consistency, color and quality. Our saunas are shipped around the globe, and can experience slight blemishes, scratches or scuffs in transit. In most cases, these blemishes on the exterior of the sauna can be concealed by using a small amount of furniture polish, oil or other furniture treatment. The interior blemishes, scratches, or scuffs can be either left alone, sanded or combination of gluing plus sanding. Please avoid any treatment containing benzene or a high concentration of alcohol.

ATTENTION: Shipping damage must be notated on the delivery note. Vidalux MUST be notified of any damage to your sauna within 48 hours of receiving the items. Failure to notify us within the established time frame will result in the owner taking full responsibility for cost of ALL REPLACEMENT PARTS including shipping and handling fees.

Completion Form

This form must be filled out by the installer and electrician (where applicable) in order to validate the warranty. You are required to register the warranty online at www.vidalux.co.uk

You MUST register the product warranty within 90 days following delivery

PLEASE RETAIN THIS CERTIFICATE FOR FUTURE REFERENCE

Shower Details

Model No.		**Date Of Delivery**	
Invoice No.		**Install Date**	

Electric Installation

Installer Name		**Company**	
Address		**Town/City**	
Post Code		**Contact Tel**	
Part P Reg No.		**Date**	
Signature			